## Appendix 3 Legislative information and procedures

- 1. Procedures set out by Ofcom, under the Communications Act 2003, require the Council to organise consultation with local communities about the proposed call box removal. Ofcom guidance on the removal of public phone boxes outlines a number of factors local planning authorities are advised to consider when making a decision over the proposed removal of public telephone boxes. It requires a draft decision to be made by the Council and the Secretary of State to be notified.
- 2. The Relevant Public Body must be satisfied that it acted in accordance with the six community requirements set out in section 4 of the Communications Act 2003 ('the Act'). These are:
  - To promote competition in the provision of electronic communications networks and services, associated services and facilities and the supply of directories;
  - To contribute to the development of the European internal market;
  - To promote the interests of all persons who are citizens of the European Union:
  - Not to favour one form of, or means of, providing electronic communications networks or services i.e. to be technology neutral;
  - To encourage network access and service interoperability for the purpose of securing competition in the electronic communication networks and services markets and the maximum benefit for customers of communications providers; and
  - To encourage compliance with standards necessary for facilitating service interoperability and securing freedom of choice for the customers of communications providers.
- 3. The consultation procedure then requires the Council to consult on this draft decision for one month and subsequently come to a final decision. A Final Notification (of the outcome of the second consultation) is published which details reasons for support or objection to BT's proposals. The Final Notification is to be sent to BT and the Secretary of State for Business, Enterprise and Regulatory Reform within 90 days of the original Council receipt of notification of the proposal for phone service closure from BT. BT cannot proceed to remove any call box that is the subject of objections supported by the Council in the Final Notification known as the "local veto".
- 4. Full information on procedure and legislative requirements is given in Ofcom guidance on procedures for the removal of public call boxes:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf